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STATEMENT UNDER 37 CFR 3.73(b)Applicant/Patent Owner: Kevin Mcpartlan et al.Application No./Patent No.: 10/633,018 Filed/Issue Date: July 31, 2003Entitled: ESCALATED HANDLING OF NON-REALTIME COMMUNICATIONSIntervoice, Inc. , a Corporation
(Name of Assignee) (Type of Assignee, e.g., corporation, partnership, university, government agency, etc.)

states that it is:

1. the assignee of the entire right, title, and interest; or
2. an assignee of less than the entire right, title and interest.

(The extent (by percentage) of its ownership interest is _____ %)

in the patent application/patent identified above by virtue of either:

A. An assignment from the inventor(s) of the patent application/patent identified above. The assignment was recorded in the United States Patent and Trademark Office at Reel _____, Frame _____, or a true copy of the original assignment is attached.

OR

B. A chain of title from the inventor(s), of the patent application/patent identified above, to the current assignee as follows:

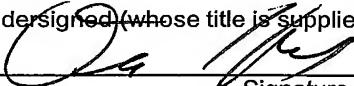
1. From: McPartlan et al. To: Nuasis CorporationThe document was recorded in the United States Patent and Trademark Office at
Reel 014372, Frame 0461, or for which a copy thereof is attached.2. From: Nuasis Corporation To: Intervoice, Inc.The document was recorded in the United States Patent and Trademark Office at
Reel 018364, Frame 0203, or for which a copy thereof is attached.

3. From: _____ To: _____

The document was recorded in the United States Patent and Trademark Office at
Reel _____, Frame _____, or for which a copy thereof is attached. Additional documents in the chain of title are listed on a supplemental sheet. As required by 37 CFR 3.73(b)(1)(i), the documentary evidence of the chain of title from the original owner to the assignee was, or concurrently is being, submitted for recordation pursuant to 37 CFR 3.11.

[NOTE: A separate copy (i.e., a true copy of the original assignment document(s)) must be submitted to Assignment Division in accordance with 37 CFR Part 3, to record the assignment in the records of the USPTO.]

The undersigned (whose title is supplied below) is authorized to act on behalf of the assignee.



Signature

Oct. 19, 2006

Date

Dean C. Howell

Printed or Typed Name

972.454.8104

Telephone Number

Senior Vice President, General Counsel & Secretary

Title